

FORMAL COMMUNICATION AGREEMENT
SERVICE CONTRACT
MADE BETWEEN:

Generous Family Mowing Service

Laura and Colby Generous, Co-owners
108 Belden Road, Clemons, NY 12819
generousfamilymowingservice@gmail.com
518-932-6834 / 518-232-7517
<https://generousfamilymowingservice.com>

AND

Name of Property Owner / Authorized Representative ("Owner"):

Mailing and Location Address:

Phone Number (call, text):

Email Address:

Generous Family Mowing Service agrees to provide the services checked below, based on and further described in the **estimate** attached to contract. Additional fees may apply, and will be discussed prior to service. **All estimates must be signed by both parties. At the discretion of Generous Family Mowing Service, up to a 50% deposit, based off estimate, will be required and is due before service will commence.** The remainder of the invoice will be due upon completion of the service. **Owner** is responsible for **clearing all items** out of working area. This ensures safety for everyone. **Generous Family Mowing Service is not responsible** for damages resulting from items that are left in the work area. This includes, but not limited to: toys, décor, hoses, etc. We will make every effort to avoid these, but may not see them in time. **Generous Family Mowing Service will not be held responsible for prior damages; before and after pictures will be taken.** Pictures will be documented and kept for at least three years. Safety of **Generous Family Mowing Service** and those around us comes first. We reserve the right to modify contract terms on the spot if we feel our safety, or those around us, is compromised. Circumstances that will warrant this include, but are not limited to: weather (rain, lightning, heavy wind, etc., services will be rescheduled), poisonous plants (under no circumstances will we service areas that contain plants that are known to cause irritation on contact, such as but not limited to poison ivy, wild parsnip, etc.), stinging insect nest disturbance, etc. **This contract can be canceled at any time by Generous Family Mowing Service, for any reason. This contract can be canceled at any time by the customer, for any reason, payment for hours worked is expected at the time of cancelation.** Modifications can be made to services provided with advance notice. Cancelation or modification by customer must be done in writing.

Individual Terms and Conditions Based on Service:

Aeration

- Generous Family Mowing Service will not be held responsible for any damage caused to underground items that we were not told about before.

Overseeding

- Owner will be responsible for the cost of seed.
- Owner can select the type of seed they would like. If no preference, Generous Family Mowing Service will select a seed based on site conditions.
- Owner is responsible for watering newly seeded areas to ensure proper establishment.

Clean up (small beaches, courts, etc., does not include spring or fall clean up)

- Limited to natural debris only, such as leaves, twigs (up to 2"), and grass clippings. Medical waste, feces, and trash are not included.
- Disposal of any materials will be done onsite in a location agreed upon by **Owner**.

Garden maintenance

- Owner will be responsible for the cost of any materials (mulch, artificial edge, etc.). Owner can select the material; Generous Family Mowing Service can assist if requested.
- Disposal of any materials will be done onsite in a location agreed upon by **Owner**.

Hedge trimming

- Disposal of any materials will be done onsite in a location agreed upon by **Owner**.

Small area brush clearing

- This includes reducing areas of non-noxious plants to ground level, but does not remove stump or roots. Areas of noxious plants (poison ivy, wild parsnip, etc.) will not be worked on.
- Disposal of any materials will be done onsite in a location agreed upon by **Owner**.

Pole and chain saw

- Any work with the saws will only be done at the ground level, we will not use a ladder.
- Disposal of any materials will be done onsite in a location agreed upon by **Owner**.

Generous Family Mowing Service agrees to provide the services selected below by the **Owner**.

Please check services requested:

- | | |
|---|--|
| <input type="checkbox"/> Aeration | <input type="checkbox"/> Overseeding _____ |
| <input type="checkbox"/> Clean up (beach, court, etc) | <input type="checkbox"/> Garden maintenance |
| <input type="checkbox"/> Hedge trimming | <input type="checkbox"/> Small area brush clearing _____ |
| <input type="checkbox"/> Pole and chain saw | |

Signed parties agree to this contract, contract not valid unless all parties' sign:

Laura Generous

Colby Generous

Laura Generous
Co-owner

Colby Generous
Co-owner

Generous Family Mowing Service

Generous Family Mowing Service

_____ Date

Property Owner/ Authorized Representative

Date

Other Information

- Payment Options: Online payments through Stripe, on-site credit/debit card payments through Square, cash, **check- must be cleared before work commences.**
- NYS Sales tax will be applied. Washington and Warren County at set at 7%, Essex County is at 8%. Subject to change.
- Online and credit card payment options have additional processing fees. These are subject to change.
- Additional fees may apply. These will be discussed prior to the project.
- Mileage will be added to projects located 15 or more driven miles from the Generous Family Mowing Service base, 108 Belden Road, Clemons, NY 12819.
- Schedule
 - **We set the schedule** based on several factors, and don't always have flexibility. While we will attempt and do our best to accommodate individual needs, please understand this won't always be possible.
- Rescheduling Policy
 - If you have pre-paid for a service and we couldn't get to you that day, we will reschedule the service, or a refund to customer as soon as possible.
- Contract
 - We use this as a **formal communication agreement between parties.**